

November 15, 2010

Mr. Jeff Derouen/Public Service Commission
Josh Nacey/Kentucky Division of Water
Councilman Stuart Benson

RECEIVED

NOV 16 2010

PUBLIC SERVICE
COMMISSION

Gentleman:

I want to make you aware of a proposed rate increase of 34.7% made by Hillridge facilities. Hillridge facilities has sent the enclosed notice to property owners in the Hillridge East neighborhood. This rate increase seems excessive and unfair. Many of the families in this neighborhood are on a fixed income, such an increase will be devastating to their monthly budgets. I think all of the property owners agree that the facility is in desperate need of an intervention by MSD as we are all experiencing difficulties with sewer smells inside our houses. Privately owned plumbers have come out to several of our properties and run cameras in the pipes all the way to the street and have advised that the Hillridge facilities management has not maintained the pipes properly. Neglect on their part does not constitute the right to pass their problem on to us at the rate of 34.7%. I am not in favor of this increase. I am however in favor of MSD investigating the condition of this facility and an investigation by the Public Health department as I feel our Health may be compromised if no one intervenes.

Sincerely,
Ken and Judy Stacy
4104 San Marcos Rd
Louisville, KY 40299